

**Clinic = Our Home
Ohana OT Culture
Aloha Spirit**

**We are
ONE Body**

**We have
ONE
Voice**

**CEO/Owner=
Brains/
Eyes/Nerves
=Faith**

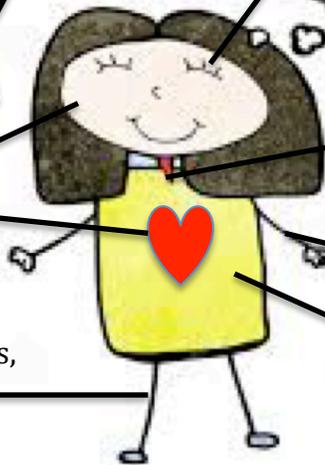
**Face & Heart
= Receptionist**

**Neck = Admin Assistant,
right hand to
CEO/Owner helps with
whatever is needed**

Arms/Hands = Clinical Staff

**Quads= OT Aides,
Maintenance,
Housekeeping**

Lungs = Billing and Collections



Foundation Pillars - High Priority!! Without them our house comes crumbling down

ACTIVATION of new clients	CASH FLOW	Schedule / Slots	LOYALTY NS/CX/RS, Ref F/F	Employee Training	Marketing / Internet	Clinical TX and DOC
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